

# **TERMS**

Test First (try out first)

### **General information:**

www.kanbanstorage.com is part of Flowrack BV. You do business with Flowrack BV.

Flow racks with the label "Test-First" may be sent back within 1 month after delivery. The product price will be fully credited (excluding freight costs).

### How it works:

- 1. You can return a maximum of 1 piece per product.
- 2. You order and pay for the product in the web shop.
- 3. After receiving the product, try it out and see if it meets your expectations.
- 4. Not satisfied? Send it back within 1 month after delivery.
- 5. We will refund the full amount of the product price (excluding freight costs).
- 6. You are responsible for returning the product and arranging the return freight.
- 7. For the return address see www.kanbanstorage.com.
- 8. After receiving your returned product, we issue a credit invoice that we pay to you within 8 days.

## The costs:

A product that is sent back does not cost you a thing.

The product price will be credited in full (excluding the paid freight costs).

You only pay for the return freight and the original (already paid) freight costs.

## More Information:

Please contact us if you have any questions or remarks. We are happy to answer you.

info@kanbanstorage.com



# **INFORMATION**

TERMS
Test First
(try out first)

Issued 2013

www.kanbanstorage.com is part of

Flowrack BV P.O.box 1336 NL-5004 BH Tilburg Netherlands

Tel. +31 (0)13 4681086 Fax. +31 (0)13 4637677

Email: info@kanbanstorage.com